



**MY
PASS[®]**

MyPass Global

Release Notes

RELEASE: 3.214

DATE: 24 April 2024



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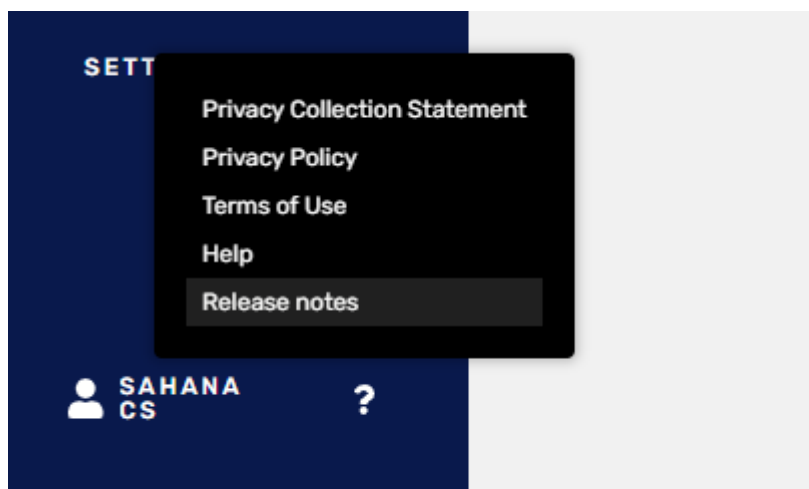
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Enhancement

Portal access to useful links

Business Partners can now access MyPass' links to Terms of Use, Privacy Policy, Privacy Collection Statement and Release notes easily from the Industry Portal.

By clicking the 'question mark' icon in the bottom left corner of the screen, next to the user's login name, a pop up list containing the external links will then appear (as shown below).



Previously the documents were only made available on the platform when a user first signed into MyPass.

Small file uploads no longer compressed

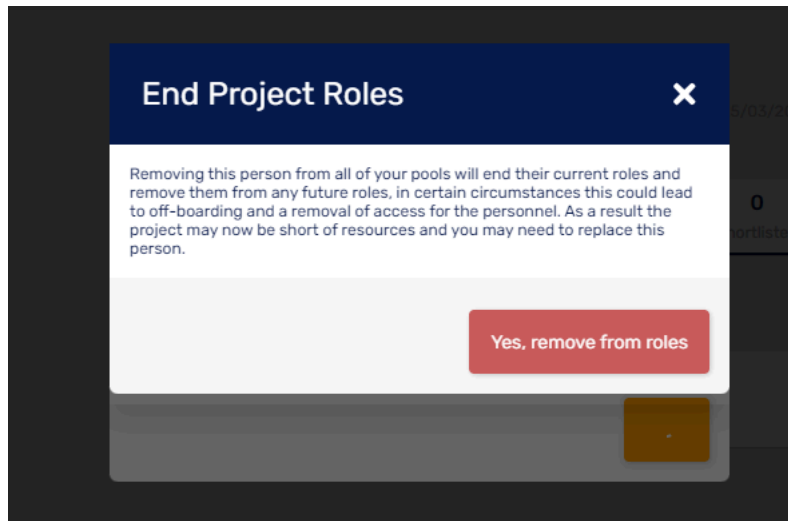
Documents uploaded by users that are smaller than 100KB will no longer be compressed. Smaller files generally contain a lower resolution and further compression can lead to distortion. As a result the uploaded document can result in a rejected verification request.

Message to user when removing Personnel from 'last' Resource Pool

When an Admin user removes Personnel from the last or only Resource Pool they are assigned to, a message will appear to inform the user of the impact to both Personnel and fulfillment of roles. When Personnel is removed from all Resource Pools in a

Business Partner’s portal, it will end all Roles of the Personnel both current and future. This could lead to off-boarding and removal of Personnel access.

The warning message is for Admin users to check their resources in case Personnel removal from a Resource Pool leads to a shortage.



Bug Fixes

Expiring certificates 'Tick' displaying as Green instead of Orange in Profile view

In the Personnel profile view on the Industry portal, the colour of the tick next to certifications in the Certificates widget, which are set to expire in less than 30 days, has been updated to orange. Previously, all verified certificates, including those nearing expiration, were marked with a green tick.

This adjustment aligns the Personnel profile display with the Dashboard, where expiring certificates (< 30 days) are indicated with an orange tick.



Custom requirements not clearly displayed

Previously, when two certificate groups were added to a single requirement, the presentation in the compliance view displayed them as though there were separate requirements.

Also, the breakdown view listed both custom requirements ungrouped.

The latest update now displays the custom requirement as any of its child custom requirements within their respective groupings.

Mandatory Requirements - 30%

- × Req 2 (0/2)
 - All of the following:
 - × co01 Course 1
 - × B (1/2)
- × c1 cert 1
- × Req 1 (0/2)
 - Any of the following:
 - × B (1/2)
 - × Abc (0/2)

Desired Requirements - 33%

- × singleton child
 - All of the following:
 - × B (1/2)
 - All of the following:
 - × co01 Course 1
 - ✓ anpc Police Check
- × singleton cert
 - All of the following:
 - × co01 Course 1

Login in to MyPass Requires multiple clicks to SSO

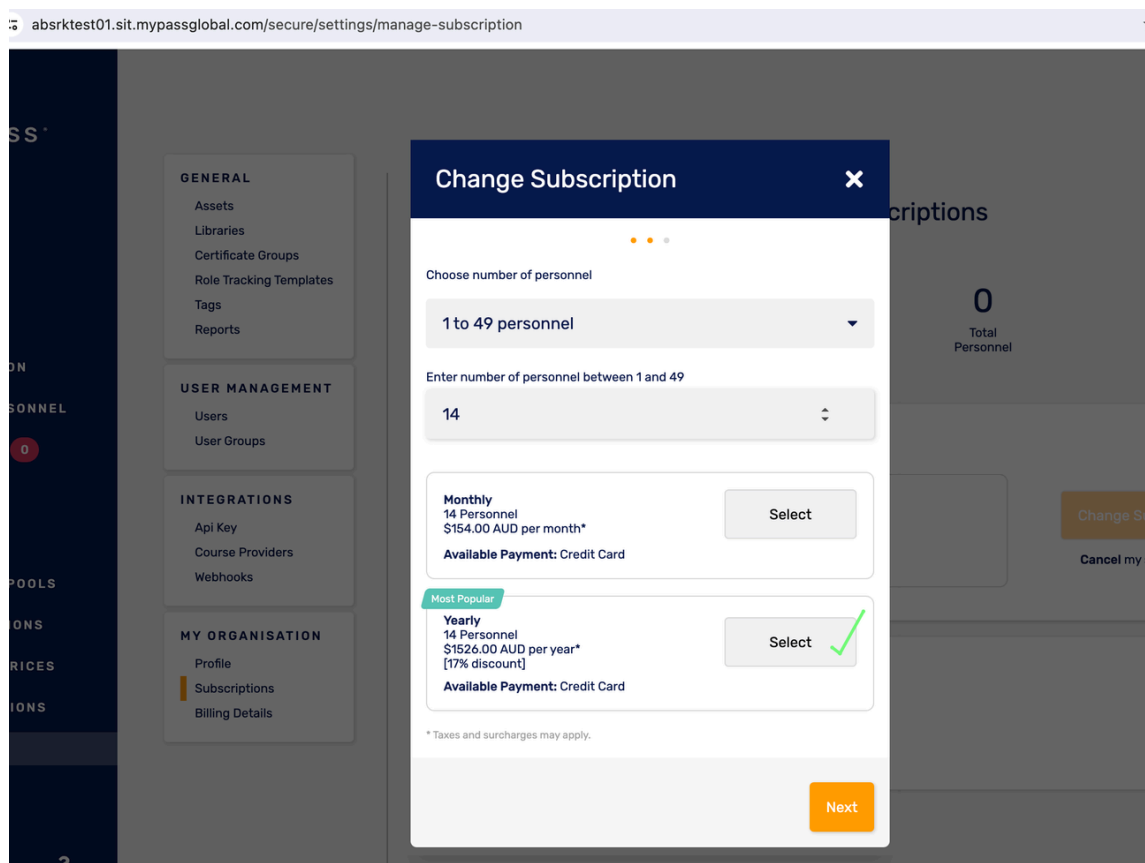
Optimisations have been implemented to our authentication flow for Single Sign-On logins, this was to ensure the reliable transmission of data for the login process.

Single Sign-On logins were not successful on every attempt as they should be, causing the user to execute the login process again.

Error when changing Subscription in Per Person Billing

When a user was increasing their Per Person subscription, by a multiple of 10, they were receiving a message to say it was already the current subscription. The 'Select' button was not available and they were unable to proceed with the update.

This has now been resolved and user updates to Per Person billing are available for all subscription types.



Rejected Verifications notifications not delivered for Business Partner owned Certificates

Rejection notification emails for Business Partner owned certificates sent by MyPass were being dispatched with the sender listed as the Business Partner instead of MyPass. This was not in keeping with a recent decision to send all communication from the platform from a generic MyPass specific email address.

As such, the sender of these notifications have been updated to send from messages@mypassglobal.com.

Change to Profile Validation request wording

The instructional message for a Profile Validation request on the Industry Portal and the Personnel Passport has been revised to maximise transparency for the user.

The updated message reads *'To ensure the profile gets validated, enter the information as it appears on your uploaded identity document. Read more about profile validation'*.