

MyPass Global

Release Notes

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Enhancements

Connected Personnel (Early Access)

Connected Personnel is a new capability that enables service providers to maintain a pipeline of job-ready workers across their entire workforce.

When an urgent request comes in, you can immediately see which workers are job-ready, rather than chasing spreadsheets or calling around. And by centralising your workforce in one place, you can keep certificates current without the admin overhead of juggling multiple systems.

This feature introduces a new "Connected" status on personnel, sitting between Active personnel (in a Resource Pool) and Inactive (not in a Resource Pool), so you can maintain extended pools of workers in MyPass — ready to mobilise when you need them.

This feature is currently available to customers participating in our **Connected Personnel pilot**. If you're interested in joining the pilot, **please reach out to your Account Manager**.

Managing connected personnel

Administrators with the new *Manage Connected Personnel* permission can now mark inactive personnel as Connected, individually or in bulk. Connected personnel can also be returned to inactive status at any time, giving you full control over your workforce composition. The permission ensures only authorised users can manage connected status, keeping your workforce data accurate.

Certificate management for connected personnel

You can now view personal information and upload certificates for connected personnel. This means you can keep certifications current for your full workforce — even for personnel not on active jobs — so they're ready to go when you need to resource a job at short notice. Note that only industry standard and your organisation's own certificates are available for connected personnel; certificates shared by clients are only available on active personnel.

Visibility across your workforce

Connected personnel now appear in the Personnel screen with a clear "Connected" status label alongside Active and Inactive labels, so you can see the composition of your workforce at a glance. A new *Show Connected Personnel* filter lets you easily surface connected personnel giving resourcing and mobilisation teams a single view of your available workforce.

We will be extending this functionality across Projects, alongside further improvements to personnel search, in the coming weeks.